



To: SuperStar Rewards

Members -

Foremost, we want to thank you for being loyal guests and choosing one of our gaming, dining or lodging destinations. All Casinos have suspended operations, pursuant to an order from Nevada Governor Steve Sisolak. Our casinos will be temporarily closed for 30 days and we anticipate re-opening April 18<sup>th</sup>.

To relieve any uncertainties, you may have about your SuperStar Rewards account while we are temporarily closed, we have increased the flexibility of our SuperStar Rewards Program. Here are a few ways we're making sure we have you covered.

- All accounts are being held in their current status as of March 18<sup>th</sup>.
- Promo free play balances on all accounts as of March 18<sup>th</sup> will be available upon our reopening
- All point expirations will be extended.
- Comp dollars will be held and available upon reopening
- Tier points are being held in current status and will begin to accumulate upon our reopening
- All weekly and monthly promotions have been postponed. Any promo free play and coupons you received prior to closing will be honored when we reopen.

As the situation evolves, we will continue to update you with any additional changes. Stay healthy and safe. We appreciate your loyalty and look forward to seeing you again in the near future!

Brian Stone  
General Manager

Rich Jorges  
General Manager

Rob Cashell  
President